

Safety in the Healthcare Environment

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Is healthcare safety different?

- High risk population
- Building population changes every day
- Multiple layers of regulations
 - Accreditations
 - Ohio Department of Health
 - OSHA
 - EPA
 - Fire code

Healthcare Safety Basics



FIRE SAFETY



**WORKPLACE
HAZARDS**



**MENTAL HEALTH
AND WELLNESS**



**EMERGENCY
PREPAREDNESS**

Fire Safety

What does it mean to be fire safe?

- Fire alarm, detection, and suppression systems
- Accessible fire extinguishers
- Emergency procedures
- Training and drills



Mitigate Your Fire Risk

- Fire alarm, detection, and suppression systems
 - Comply with applicable fire code
 - Monitored and maintained
- Minimize use of high-risk appliances
 - Space heaters
 - Toasters
 - Wax warmers, oil diffusers, candles, etc.
- Reduce clutter
 - Boxes stacked too high
 - Overloaded storage rooms

Prepare for Fire Incidents

- Procedures
 - Do you have identified emergency exits?
 - Is emergency lighting functional?
 - Are fire extinguishers serviced and checked?
 - Can employees access fire equipment?
- Training and Drills
 - Are staff aware of the procedure?
 - Do you have a fire drill at least once per year?



Responding to a Fire

R – Rescue

A – Alarm

C – Contain and Clear

E – Extinguish and Evacuate

RESCUE

- Identify fire location
- Get anyone in immediate danger out of harms way

ALARM

- Pull fire alarm (if available)
- Call 9-1-1
- Does your facility have an internal emergency number?



CONTAIN AND CLEAR

- Close doors
- Clear **ALL** equipment from hallways



EXTINGUISH AND EVACUATE



- Use fire extinguisher for small fires (if comfortable doing so)
- Evacuate occupants from the space



Clear Hallways

Workplace Hazards



Chemical Safety



Building and Grounds

Chemical Safety

- Inventory
- SDS (Safety Data Sheet)
- Storage
- PPE
- Disposal



Buildings and Grounds



- Parking lots
- Sidewalks
- Lighting
- Snow and ice

Mental Health and Wellness

WORK AFFECTS MENTAL HEALTH



of workers said their productivity was affected by their mental health.



of workers said their work environment contributed to their symptoms.

Source: Mind Share Partners' Mental Health at Work: 2019 Report

Employee Mental Health Resources

Employee Assistance Program

- In-person and virtual appointments
- Telephone support, including 24/7 crisis line
- EAP drop-in hours at care sites throughout system

Provider Well-Being

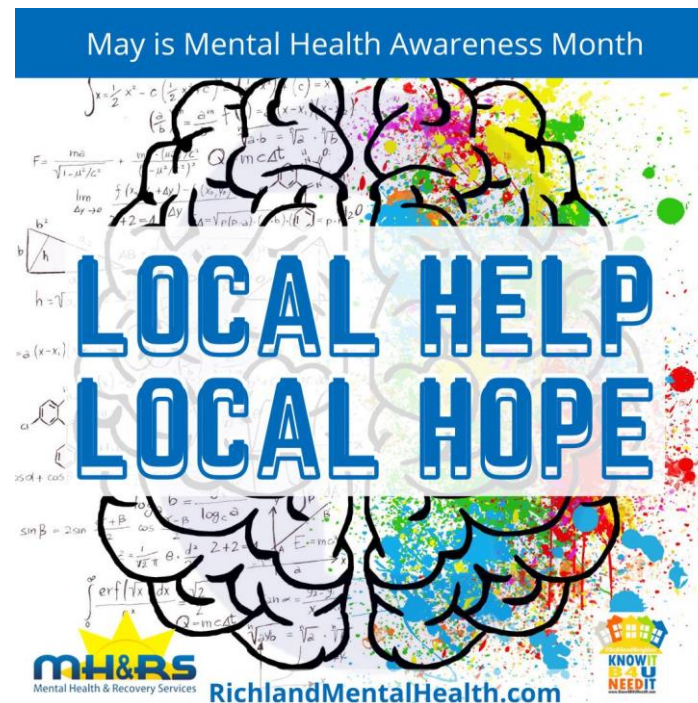
- Specific program for providers

Pastoral Care Team

- Provide emotional and spiritual support to patients, families, and associates
- Knowledgeable in many religions to serve our diverse population

What resources are available?

- Internal resources
 - EAP
- Community Resources
 - Richland County Mental Health and Recovery Services Board
 - Behavioral Health Urgent Care
 - Crisis Helpline



Workplace Violence

What is it?

Violence or threat of violence against workers

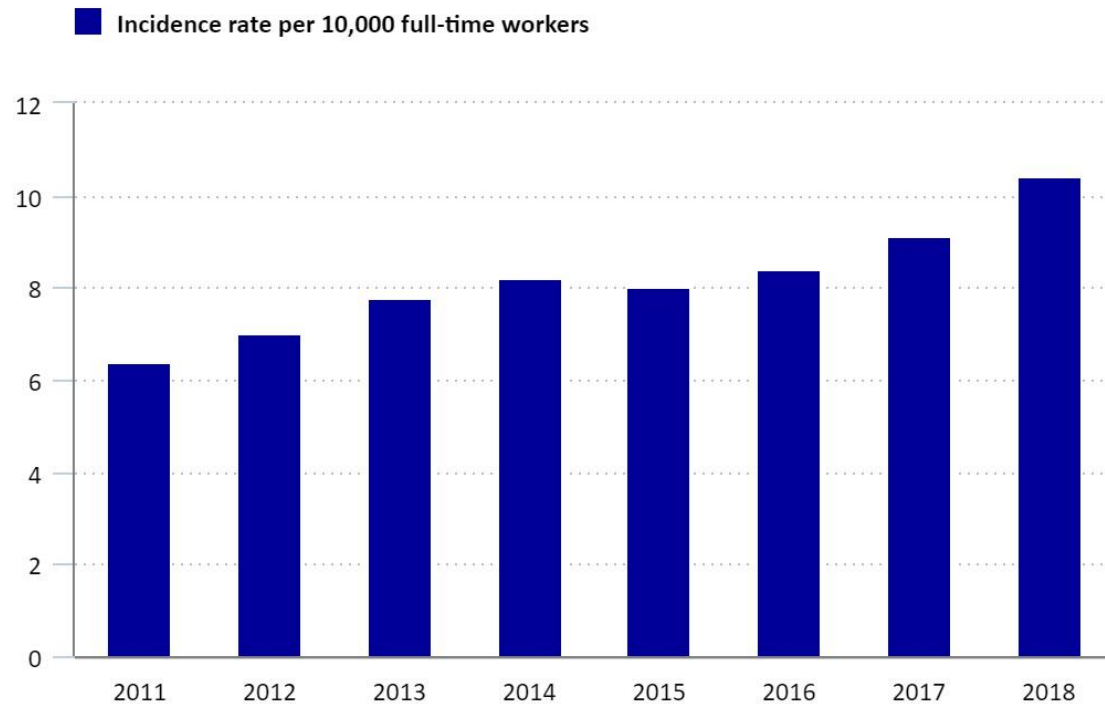
- Employee to employee
- Customer to employee
- Employee to customer

What does it look like?

- Verbal abuse/aggression
- Bullying and harassment
- Sexual harassment
- Physical assault

How common in WPV?

Chart 1. Incidence rate of nonfatal workplace violence to healthcare workers, 2011-18



Click legend items to change data display. Hover over chart to view data.
Source: U.S. Bureau of Labor Statistics.



What is the impact?

OCCUPATIONAL VIOLENCE

Fast Facts

Injury Data



According to the Bureau of Labor Statistics, 20,870 workers in the private industry experienced trauma from nonfatal workplace violence in 2019. These incidents required days away from work.¹

Of those victims who experienced trauma from workplace violence:

- 68% were female
- 65% were aged 25 to 54
- 70% worked in the healthcare and social assistance industry
- 21% required 31 or more days away from work to recover, and 20% involved 3 to 5 days away from work

¹Bureau of Labor Statistics (2018). [TABLE R4. Number of nonfatal occupational injuries and illnesses involving days away from work by industry and selected events or exposures leading to injury or illness, private industry, 2019.](#) [\[Link\]](#)

What can we do about it?

- Awareness
 - What are the risks in your workplace?
- Mitigation and Prevention
 - Can you reduce risk?
 - Do you have policies related to WPV?
 - How can employees report incidents?
 - What do you do when an incident is reported?
- Training
 - De-escalation and crisis intervention

Attention Patients and Visitors

Our hospital is a healing environment.

That means aggressive or violent behavior will not be tolerated.

Examples of aggressive behavior include:

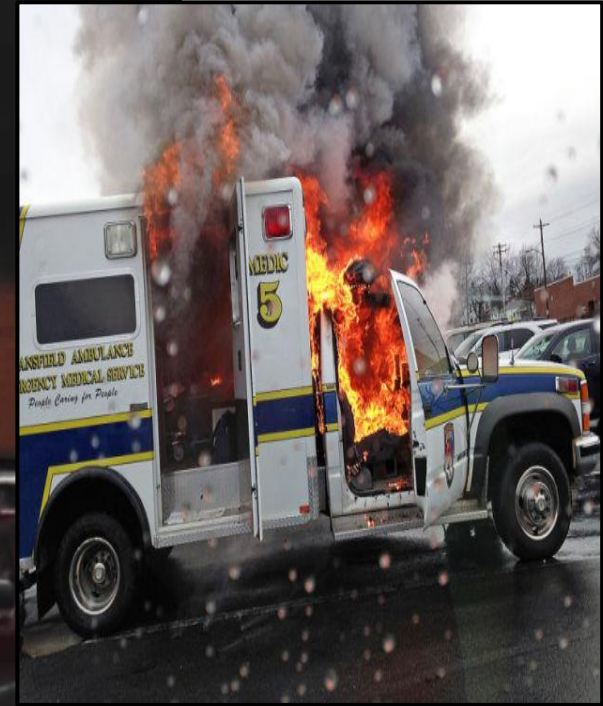
- + Verbal abuse like name-calling, excessive swearing, yelling, bullying
- + Inappropriate or offensive comments
- + Threats
- + Physical assault

In Ohio, violence against healthcare workers is a serious crime and can be punished as a felony.

Please care for us while we care for you.



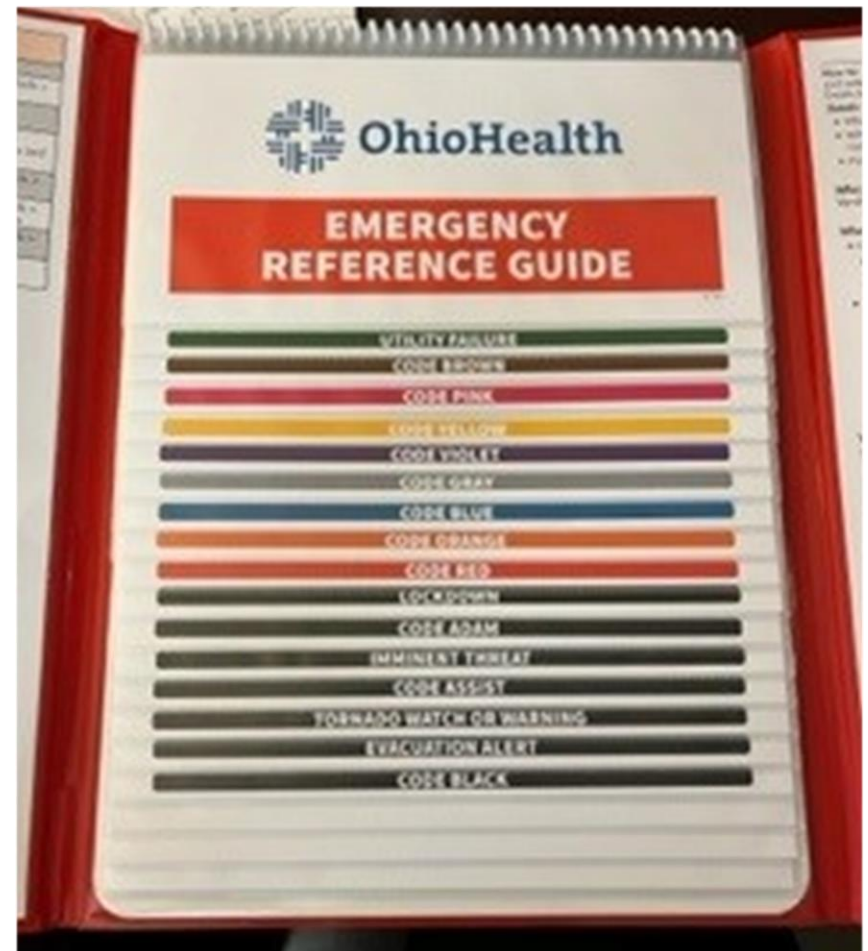
Emergency Preparedness



April 11th, 2014

Emergency Procedures

- Guide employee actions in emergency
- Address specific types of incident, such as:
 - Fire
 - Severe weather
 - Utility outages



Drills and Training

- Orientation to emergency procedures
- Fire drill
- Tornado drill



Mansfield Hospital Command Center

Safety starts with YOU!



Questions?



A MedFlight helicopter completed the first landing ever recorded on the roof of OhioHealth Mansfield Hospital on Thursday.
Zach Tuggle/News Journal